



1-877-556-5112 – Toll Free Phone
(330) 469-5939 -Fax
www.EyeCatchingCoral.com
SignUps@EyeCatchingCoral.com

Company Name: _____

Owners Name: _____

Years in business: _____ Hours of Operation: _____ (indicate time zone)

Please check your company type:

Retail _____ Service _____ Wholesale _____ Online _____

Billing Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Fax: _____ Cell#: _____

Email: _____ Website Address: _____

Credit Type CHOOSE ONE: Visa / Master Card / Discover / American Express

Credit Card Number: _____

Expiration Date: _____

Name on the Card: _____ Security Code: _____ (usually 3 digit number)

Shipping Address (If different than Billing Address): _____

City: _____ State: _____ Zip: _____

Preferred Airport Code (If not shipping by FedEx): _____

I _____ agree to authorize Eye Catching Coral to charge this card for all orders made by me or our company. I fully understand that I, the applicant, am responsible for all purchases and it is my obligation to honor all payments for such orders. I hereby agree that all the information above is correct and true. I also agree to be added to any email lists and marketing campaigns.

Purchasing Policy:

Payment is due in advance of shipment. If we do not hear from you within 24 hours after the shipment has arrived it will be assumed that the shipment arrived in good health and that there are no complaints. Applicant fully agrees NOT TO CHARGE BACK the credit card for any reason.

By signing below you agree to all terms and conditions of this form and the Conditions/Policies form that you have signed and initialed. You also agree and understand that terms may change. These changes will be posting on EyeCatchingCoral.com. You agree that we do not need to inform you of these changes. Your new order will act as an acceptance of any terms that may have changed.

APPLICANT SIGNATURE X _____ **TITLE** _____
PRINT NAME _____ **DATE** _____

Please submit the forms to us by fax or email: Fax: (330) 469-5939 Email: SignUps@EyeCatchingCoral.com

Conditions/Policies Form

Please sign in agreement to the below Conditions/Policies:

Dead on Arrival (DOA):

Buy with confidence and enjoy a stress free shipment. Our Company has the best guarantee in the business. If anything in your order does not arrive alive we will replace it on your next order. We DO NOT ask that you absorb the first 5% or 10%. We DO NOT make excuses such as FedEx lose or weather delays. If this happens WE WILL still cover all of the items and replace them for you if they are DOA. We would never feel right about making you pay for an item you did not get. It is our job to get these items to you in good health so you can make a profit.

You must take all steps possible to file a claim if there are any delays or damages for any reason with the shipping company (i.e. UPS, Airlines). All DOA claims are strictly at the discretion of Eye Catching Coral, LLC. All decisions about replacements and validity of claims will be made solely by Eye Catching Coral. We will replace the item(s) and include it on your next order. If no replacement is available we will issue a credit on the next order. We do not issue refunds back to the credit card or any credit towards shipping.

To be covered under our DOA Policy:

If any items are DOA or badly damaged you must complete our credit request form and submit photos within 24 hours of arrival.

You must arrive at the airport in a timely manner after the shipment arrives (Within 3 hours).

If the shipment comes UPS you must be there to sign for it on the first delivery attempt.

If UPS Shipment is held for pickup you must pick it up a timely manner (Within 3 hours).

PLEASE NOTE THERE ARE NO EXCEPTIONS TO THESE POLICIES

X Sign Here: _____

Unpaid Bills & Fees:

You understand that all bills to you and/or your company are your personal obligation and company's obligation to pay. We have a bounced check fee of \$100. We also have the right to hold you personally responsible and your company for any unpaid or outstanding bills. All payments are due in full before the order ships. You also agree not to charge back any credit card or cancel any checks for any reason.

X Sign Here: _____

Order Fill Rate:

We will do our best to fill your exact order 100%. However, there are times when we may need to change sizes or corals to fill your shipment. Most of the time, we will call or email you to ask if it is ok, but we reserve the right to do so without asking. Keep in mind we want you to be happy and will not replace your order with anything we do not think you would want.

X Sign Here: _____

Professional Quarantine Policy and Limitation of Liability:

You are expected and strongly encouraged to professionally quarantine and inspect all items that arrive. This includes both Coral and Fish. If you choose not to quarantine these items you are assuming all of the associated risk. If you choose at any point to mix these items with other items you are assuming all of the risk that may present. The risk includes but is not limited to spread of disease to other animals. We are not liable for any loss of any livestock that occurs after arrival for any reason.

X Sign Here: _____

Print Name _____

Date: _____

Company Name: _____

Title: _____

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*Eye Catching Coral is an LLC Company***